

It's time to

WARM UP FOR WINTER!



This time of year is especially busy: the kids are back in school, holiday plans are coming together, and fantasy football dominates the water cooler conversation. Next thing you know, it will be time to eat turkey and decorate the house as we give thanks and celebrate with family and friends. Yet even amidst such a flurry of autumn activity, it is equally important to remember that winter weather is right around the corner.

Natural gas safety is a partnership, so Atmos Energy is pleased to offer the Winter Warm-Up Checklist as a quick and easy way to prepare your household for winter.

Winter Warm-Up Checklist

✓ Confirm your natural gas service is active.

- If your natural gas account lapsed for any reason and you need to reconnect service, contact Atmos Energy now to schedule an appointment – before cold weather sets in. Our customer service team is available at 888.286.6700, Monday through Friday from 7 a.m. to 6 p.m. Central, or visit the Account Center at atmosenergy.com/AccountCenter.

✓ Activate text alerts.

- Opt in to receive important updates related to your natural gas service. Sign up in the Account Center under Notification Preferences.

✓ Save money and energy.

- Even though natural gas is 3.5 times more affordable than electricity, increased usage during periods of extreme cold will lead to higher bills. When the temperature plunges, consider implementing conservation tips, where safe to do so.
- Atmos Energy offers rebates for high-efficiency natural gas appliances, energy-saving devices, and weatherization upgrades for customers in Colorado, Louisiana, Mississippi, and parts of Texas. Visit www.atmosenergy.com/rebates for details.

✓ Follow winter safety tips.

- In most states, except Kansas, you are responsible for any natural gas piping on your property from our gas meter to your house or business.* As the owner of your home's gas piping and appliances, it's your responsibility to schedule regular inspections and maintenance.
- Always operate and maintain your natural gas appliances according to the manufacturer's instructions to help keep your home safe and to improve energy efficiency,
- Make sure smoke detectors and carbon monoxide (CO) alarms are in working condition.
- Make sure snow and ice from your roof does not land on or bury your gas meter.
- Find these and more winter safety tips on our website.

When the forecast calls for extreme cold to arrive, Atmos Energy will closely monitor the weather and stage qualified, well-trained employees across our system. We will communicate updates with our customers via text alerts and our social media pages. For continued safety and weather preparedness information, visit atmosenergy.com/winter.

*If you are purchasing metered gas from Atmos Energy for resale through a gas distribution pipeline system for tenants, you may be a master meter pursuant to the definition in 49 CFR 191.3 or state statute, which would subject your system to additional codes and standards. Contact your state natural gas regulator if you have any questions.

Smell gas? Act fast! If you suspect a natural gas leak, leave the area immediately and from a safe distance call 911 and the 24/7 Atmos Energy emergency number at 866.322.8667.

