

Dear FCWSA Residential Subtraction Meter Customer,

At the Fauquier County Water and Sanitation Authority (FCWSA), our mission is to provide quality, reliable water and wastewater services in an environmentally responsible and sustainable manner. It is with this mission in mind that we adjusted our billing program to better reflect water industry best practices.

The FCWSA Board adopted a new rate structure that went into effect in October 2022 which included winter average billing. Winter average billing changes the billing process for summer month sewer calculations. Sewer billings for May through September will not exceed your average monthly usage during the months of December through February plus 2,000 gallons. This replaces the need of subtraction meters. Residential customers who currently have subtraction meters will continue to receive sewer bills using their subtraction meter readings unless they opt-in to winter average billing.

If you have a broken subtraction meter or you would like to take advantage of winter average billing instead of using your subtraction meter, please contact the FCWSA by May 20th by phone (540) 349-2092 or email <u>customerservice@fcwsa.org</u> to **opt-in** effective the May billing. Requests received after May 20th will go into effect the following month it is received. Thank you.

Sincerely,

Fauquier County Water and Sanitation Authority