



Dear Customer,

The Fauquier County Water and Sanitation Authority's (FCWSA) mission is to provide quality, reliable water and wastewater services in an environmentally responsible and sustainable manner. When COVID-19 impacted all of us, FCWSA was about to complete the final year of a five-year plan of responsible rates to enable necessary investments in our water and wastewater systems. When it became clear the pandemic would have wide-ranging and long-lasting effects on our customers, we froze our rates at Fiscal Year 2020 levels, deferring a 3% user rate increase that had been scheduled for July 1, 2020.

As the FCWSA enters a new fiscal year, it's clear that we must continue to invest in our systems as we remain mindful of COVID's remaining impacts. After careful consideration, the FCWSA Board is proposing to complete our five-year rate plan with a 3% increase in user rates effective July 1, 2021. This increase does not involve a change from the previous rate plan in any way; it merely defers the 3% user rate increase from last July to July 1, 2021.

The FCWSA Board will hold a public hearing in the Board room of the FCWSA Administrative Building in Vint Hill at 7172 Kennedy Road, Warrenton, Virginia on Tuesday, June 29, 2021, at 2:00 p.m. in advance of its monthly meeting for the express purpose of receiving comments from the public on this proposed change of rates to complete the original five year plan.

As a reminder, CARES ACT Assistance may still be available to customers that experienced a financial hardship during the COVID-19 pandemic. Please visit our website at www.fcwsa.org for details.

Thank you for your patience and resiliency throughout the pandemic. If you have additional questions about the rate change, please contact Customer Service at (540) 349-2092.

Sincerely,

Fauquier County Water and Sanitation Authority
7172 Kennedy Road
Warrenton, VA 20187
www.fcwsa.org