

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER



The City of Whitewater public water supply system violated a drinking water standard. Even though this was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

*We are required to monitor your drinking water for specific contaminants and residual disinfectant levels on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. During AUGUST 2024, we did not complete some required monitoring for coliform bacteria nor residual disinfectant level and therefore cannot be sure of the quality of our drinking water during that time.*

**What Happened:** We are routinely required to test for coliform bacteria no fewer than two times a month. Additional samples are required following a coliform-positive or rejected sample. We are required to monitor the residual disinfectant level at the same time and same point as total coliforms. A monitoring violation occurred because of failure to meet these requirements during AUGUST 2024.

**What you should do and who is at risk:** This is not an emergency. There is nothing you need to do at this time. There is no direct health risk to consumers.

**What we are doing:** Since it is our desire to provide the safest water possible to our customers, we have taken the action of paying closer attention to our monthly sampling program and daily record keeping and are looking into alternative resources for testing or shipping if necessary in order to prevent future violations. We will call our laboratory early in the month if we haven't received bottles needed for sampling.

**We anticipate resolving the problem within 1 month.**

For more information please contact:

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*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (examples: people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distribute copies by hand or mail.*



**Maintenance**