

Water Valve Exercising

Town employees will be “Exercising” town owned water valves. “Exercising” water valves is the process of opening and closing a valve repeatedly to ensure its proper functioning and prevent malfunctions. This is particularly important for valves that are not frequently used. During this process you may experience water discoloration due to naturally occurring sediments and minerals dislodging from the pipes and becoming visible. This same discoloration is often present during fire hydrant flushing. Town employees are minimizing any discoloration by attempting to flush any dislodging’s thru opened fire hydrants near the valve they are exercising. If you experience discoloration please do the following:

- **How to Clear Discolored Water:**
 - **Run the Cold Water Tap:** Open the cold water tap at the lowest level of your home (your basement or outside faucet) and let it run until the water runs clear. Let the tap run for at least 15 minutes.
 - **Flush Internal Plumbing:** Continue flushing the cold-water lines, working your way up to the highest level of your home.
 - **Wait for clarity before using hot water:** Avoid using hot water until the cold water is clear, as running hot water can draw discolored water into your hot water heater.

Discolored water should dissipate after a few hours after valves are exercised. If you still have discoloration after flushing your taps, wait a few hours and repeat the above process. If you continue to experience discoloration **24 hours** after first noticing it and at least two flushing’s of your taps, please contact the Utility Clerk at 765-296-2533. Please be prepared to provide the following information:

- Your Name and address.
- Date and time you first noticed discoloration.
- If you have previously noticed discoloration and when.
- The number of times you have flushed your taps since noticing discoloration.
- The amount of time your taps were allowed to run in attempting to flush past any discoloration.
- Are your neighbors experiencing discoloration 24 hours after you first noticed it?

After assessing your situation, we will contact you with further instructions.