

PRESS RELEASE

CALCASIEU PARISH POLICE JURY

Residents Can Apply Now for Help from the Low-Income Energy Assistance Program (LiHEAP)

Dec. 23, 2024 – Calcasieu Parish residents may be eligible for financial assistance for their electricity bill expenses through the Low-Income Home Energy Assistance Program (LiHEAP).

Individuals and families who heat their homes with gas or electricity can apply online now at <https://la.hancocksoftware.com/ClientSelfIntake/?Agency=CPPJ>

The program helps residents who qualify with electricity and gas utility expenses, based on their total income. Priority is given to residents over 60 years of age, households with children under 5 years of age, and to residents with disabilities. LiHEAP helps an average of 6,000 people a year in Calcasieu Parish.

To qualify, residents must make equal to or less than these income guidelines:

Size of family	Yearly gross income
1	\$29,889
2	\$39,086
3	\$48,283
4	\$57,480
5	\$66,676
6	\$75,873
7	\$77,598
8	\$79,322
9	\$81,046
10	\$82,771

Residents who do not apply online but who want to apply for LiHEAP can do so by calling Human Services at 337-721-4030, from 8 a.m.- 5 p.m. Monday-Friday to schedule an appointment.

Walk-in clients are accepted if they have received a disconnection notice, but please anticipate having to wait. Client intakes are done beginning at 7:30 a.m. Monday-Thursday on a first-come, first-served basis.

For more information or assistance, call the Human Services Department at 337-721-4030.

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