C TOW	DEPARTMENT Engineering Services	97 / 100 = 97%		
2	2024 Water	r Grade		
Federal Water Quality	Points deducted fo Treatment Technic Level Violations, ma extended period of	que and Maxin ay pose a public	num Contaminant	-0
State Water Quality	Points deducted for water operator, in boil notices and w issues of concern if	adequate water vater outages, r	disinfection, and	-0
Financial Sustainability	Points deducted for which can affect of water system. An e the repair, mainter infrastructure.	perations and m effective water ra	naintenance of the ate can provide for	-0
Operations & Maintenance	Points deducted of deficiencies noted which may affect th consumers.	during water sy	ystem inspections,	-0
Infrastructure	Points deducted fo during water syster unsafe drinking wat	m inspections, v	which may lead to	-0
Customer Satisfaction	Points deducted for the water system a Health, which are o quantity issue in the	nd/or the Louisia confirmed to be	ana Department of	-3
Secondary Contaminants	Points deducted for greater than the s levels. These levels cause undesirable w	secondary maxin do not pose a h	mum contaminant lealth risk but may	-0
BONUS	Points granted for h storage assessment assessment & main management traini development progra	t and maintena itenance progra- ing; or participa	nce program; well m; participation in	+0

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2024 Water Grade Details TOWN OF IOWA WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards			
Federal Water Quality		5 each	Maximum contaminant level violations	0	- 0	
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0		
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality		1 each	Chlorine violations	0	- 0	
	-10	5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability -10	1	5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes	- 0	
	10	5	Did the water system submit an acceptable audit?	Yes		
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies		+0	
Infrastructure	-20	5 each	Unresolved significant deficiencies		+0	
Customer -10	10	1 each	Valid water complaints reported	3	- 3	
	-10	10	Did the system submit a water complaint log?	Yes		
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
Total Deductions + Bonus						
Score						