



FROM THE TAP:

CASH SUD NEWSLETTER



Winter Water Wisdom

Before cold weather sets in:



Turn off and fully drain sprinkler or irrigation systems.



Identify your home's freezing points.



Locate your main shutoff valve and know how to shut off your water.



Protect your pipes and wrap them with insulation or heat tape.



Eliminate sources of cold air near water lines by closing off crawl spaces, fixing drafty windows, insulating walls, attics and around doors.

Happy Retirement Clay Hodges

We will deeply miss your vision and dedication. Thank you for being a true mentor and leader. May your retirement be as rewarding and amazing as your career has been.

Thank you for 28 years of dedication to our company.



Make sure you sign up for Alerts at www.CashWater.org and follow us on social media.

Payment Options

Cash Special Utility District offers a wide variety of payment options for our customers.

You may simply choose the option that best suits your needs.

- Payment via Mail
- Payment Drop Off Location
- Automatic Bank Draft
- On-line Bill Payment
- Payment Through Financial Institution



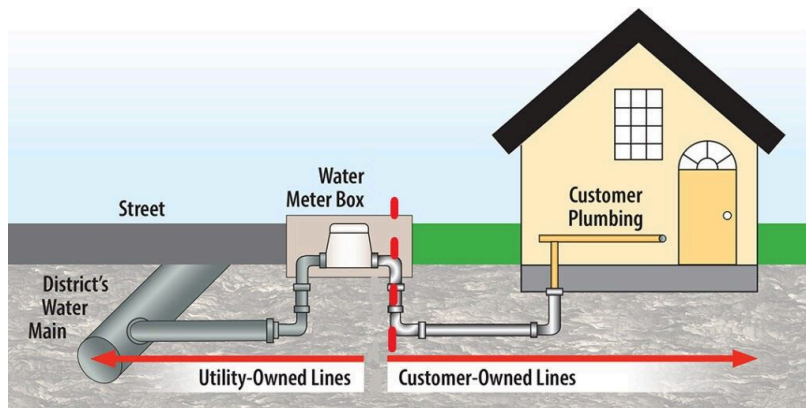
Call Before You Dig

Utility-owned lines run from the main source to the meter, while customer-owned lines run from the meter to the home or beyond.

Property owners are responsible for maintaining and locating lines downstream of the meter. To have the water lines located inside the District boundaries, please contact our office 903-883-2695.

If the District's facilities or equipment are damaged in any respect due to excavation, digging, or any other activity that damages District water lines and facilities, the costs of all labor, materials, and equipment, and an automatic penalty of \$3,000.00 will be assessed and charged to the customer and will be charged upon each occurrence of a violation of this section.

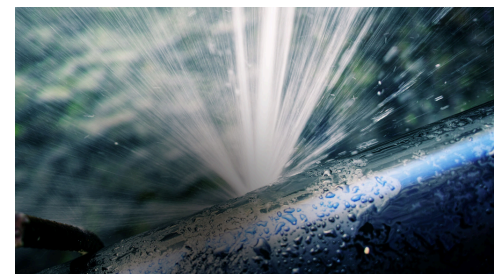
A penalty under this section is in addition to any other penalty or remedy provided by the laws of the State of Texas or this Rate Order.



Staley Cash

Congratulations for 20 years of service and dedication to the Cash Special Utility District Board of Directors.

Report a Leak



\$25 leak finders credit will be given to the customer who reports a verified leak on the District's water mains.

Credit will be posted on the next billing following verification of the leak.

Construction Update

Cash SUD continues to improve our infrastructure to better service our fast growing community.

Completed Projects:

- Installed 2,500 feet of 8" water line for Sunset Farm Subdivision.
- Painted Clarifier at the Treatment Plant.

Under Construction:

- Dixon tower is being painted on Hwy 69.

Upcoming Projects:

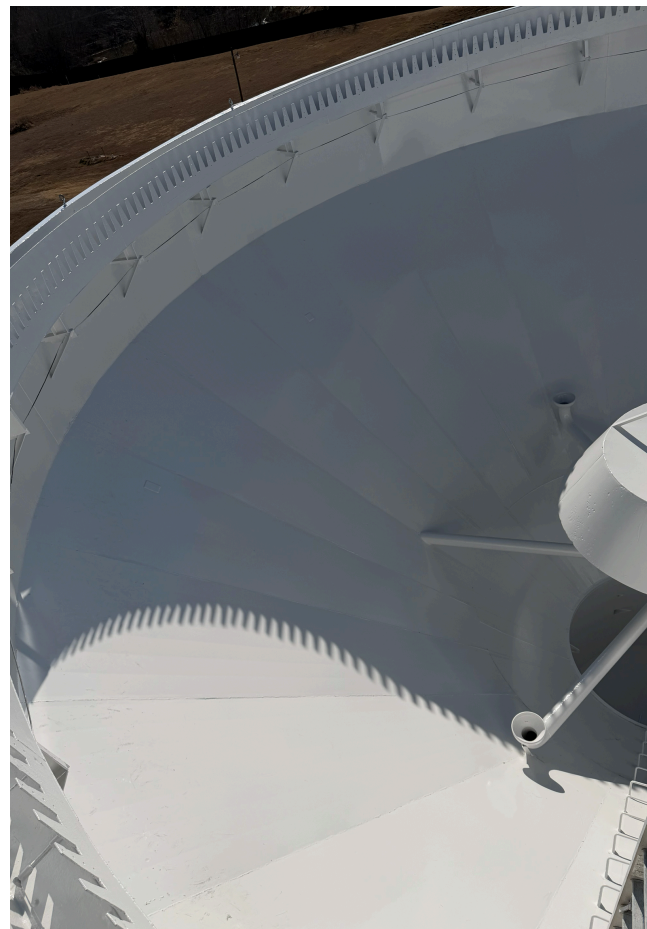
- Paint the Lone Oak tower.
- Upgrade from 2" to 6" water lines throughout our service area.



Over subsequent years the District has continued to grow and we now serve in excess of 8,600 meters.

The District also supplies wholesale water to nine area communities and school districts.


Ensuring water for your future is our promise to you.



Why is my water system conducting a free chlorine conversion?

A free chlorine conversion is typically conducted for two primary reasons:

- It is often conducted as a preventative maintenance measure to kill bacteria that can make the maintenance of disinfection residual problematic. A film can form in the distribution system piping that can contain bacteria which use ammonia as a food source. These bacteria in this film are harmless to people. When the water system stops adding ammonia, the bacteria starve. Therefore, a periodic conversion to free chlorine is effective for inactivating these types of bacteria in piping with biofilm by interrupting the supply of ammonia and can help prevent subsequent issues from occurring.
- In rare occasions, if the distribution system receives a moderate to excessive amount of ammonia over long periods of time, bacteria using ammonia as a food source can bloom and cause a loss of disinfectant residual. As a result, the water system may not be able to maintain the minimum required disinfectant residual in the distribution system, and may receive complaints regarding taste/odor. The conversion to free chlorine, in conjunction with increased flushing activities, assists in removing excess film from the distribution system and also starves these bacteria. The chlorine conversion helps the system return to an environment where the disinfectant residual can be maintained.



**Chlorine
Maintenance
March 2-30, 2026**