



Westwood Shores M.U.D

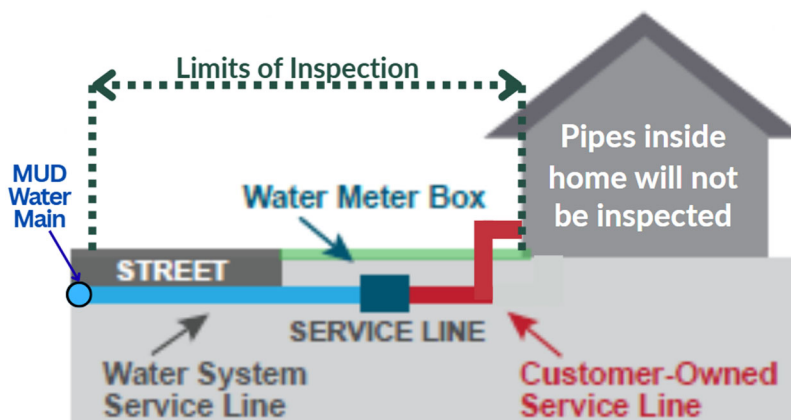
Service Line Inspections

The **Environmental Protection Agency (EPA)** has updated its standards to better protect communities from the risks of lead in drinking water. These updates—called the **Lead and Copper Rule Revisions**—require all U.S. water utilities to **identify and replace service lines** that contain lead.

Westwood Shores MUD has engaged a specialty inspection contractor, **ElectroScan Inc.** to perform inspections on service lines that may have been constructed before the EPA banned the use of lead in potable waterlines effective June 1989. Those customers whom the District has identified as potential candidates should have received a letter in the mail last year stating the District's intent to test the waterlines. If you did not receive a letter and have reason to believe that your service line was constructed before the EPA banned the use of lead, you may submit a request for testing along with a brief description of why you suspect your service line may have lead. You can submit your request by following 1 of the options described in the What You Can Do section.

What to expect if your home is scheduled for inspection:

- You will receive a door notice 2-3 weeks in advance & a second door notice the day before the inspection.
- On the day of the scheduled inspection, an ElectroScan crew member will knock on your door and attempt to speak with someone at home prior to shutting off water and beginning the inspection. If no answer, ElectroScan will proceed with inspection.
- ElectroScan will ensure no water is actively running through the meter before testing.
- Each test usually takes 30–45 minutes per home.
- After testing, the service line will be flushed for at least 10 minutes using the closest hose bib to the meter.
- **Inspection hours** are expected to be **Monday – Saturday, 8:00 a.m. – 5:00 p.m.**



Inspection Results:

- If **any portion of your service line contains lead**, you will be **notified within 30 days** of discovery.
- **No news is Good news:** if you **do not receive a notice**, it means **no lead was found** in your service line.
- Any lead or galvanized service lines will be added to a replacement plan for future replacement, as required by EPA.
- All inspection testing is estimated to be completed by June 1st, 2026

What You Can Do!

If you would like to submit a request to have your service line tested for lead, please fill out a questionnaire by either:

- 1) **Scan** the QR code and complete the form online.
- 2) Submit a **physical copy** of the attached questionnaire to the MUD office. Blank copies are available at the office.
- 3) If you are reading this notice from a computer or mobile device you can click on the following **hyperlink** to the questionnaire: <https://forms.gle/xwQ6YPJrfymuToxq9>



SCAN ME

*Please submit your questionnaire by **Friday March 13th***

Thank you for helping us keep our water safe!



Westwood Shores M.U.D

75 Cottonwood
Trinity, TX 75862

Service Line Inspection Request Form

Customer Physical Address: _____

Customer Mailing Address: _____

Customer Name: _____

Customer Phone Number: _____

Customer E-mail: _____

1. When was your home built?
☐ Before 1989 ☐ After 2014
☐ Between 1989 and 2014 ☐ Unknown
2. Since the home was built or since you bought it, have there been any improvements to the water pipes?
☐ Yes
☐ No
☐ Unknown

3. Any additional comments or information that we should consider?

Once you submit this form, your home will be added to ElectroScan Inc.'s inspection schedule.