

Freeze damage preparation and repair tips

H₂O Innovation staff will be mobilized and standing by to deal with water main breaks and water plant issues. If you experience a pipe freeze on your side of your water meter outside your home, H₂O can only turn your water off at the meter. If you have a pipe broken inside your home, you can isolate your private cut off usually located on the side of your home below your water spigot. Or inside the garage. It's a good idea to have the names of a couple of plumbers should you need them. As H₂O does not repair homeowner private water lines.

Freeze Preparation Tips

1. Wrap outdoor and garage pipes.
2. Remove water hoses and wrap water spigot.
3. Drain and turn off sprinklers system.
4. Turn off water to your washer if in garage.
5. If you leave your house before a freeze, turn off the water at your private cut off valve and leave your heat on.

Protect your pipes when it freezes

1. Open cabinets under sinks to let your house's heat warm the pipes.
2. If your pipes freeze, turn off the water at your private cut off valve. This prevents broken pipes from leaking into house after they thaw.
3. Let faucets drip from the cold and hot taps or run water through your indoor faucets before you go to sleep.

FOR ALL WATER AND SEWER CONCERNS PLEASE CALL OR EMAIL H2O INNOVATION: (281) 353-9809 email: h2ocustomers.com/contact-us