

Westwood Shores MUD Customers:

On the afternoon of August 27, 2025, an emergency developed while our Operator, H2O Innovation, was working on facilities in our District. We are deeply saddened that three individuals lost their lives during this tragic event. Our District is grateful to the H2O Innovation team for the services they provide our community and we offer our deepest sympathies to their employees, contractors and their families during this difficult time. H2O Innovation issued a public statement about the event which is included below.

H2O Innovation is maintaining normal district operations today and we are thankful for the team members who are working on site.

We also appreciate the care and concern that members of our community have shown during this event, including sharing first responder updates, following the directives of emergency personnel and especially to residents on the west side of the district for restricting water use when requested.

We are committed to serving as a source for accurate facts and information about this incident. We will provide updates as additional information becomes available. All media inquiries should be directed to Joshua Zientek at Mitchell, Zientek & Scruggs.

Phone: **281-719-1990**/Email: josh@mzslegal.com.

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Statement from H2O Innovation:

“This is a profoundly difficult day for our team. Earlier today, two H2O Innovation employees and a contractor lost their lives in a tragic work accident. They were valued members of our team, and their sudden passing is an immense loss not only to their families and friends but also to all of us who had the privilege of working alongside them. Right now, we know that several members of our team and a team of contractors we work closely with reported to a scene in Trinity to conduct repairs. While working on a sewer, three people died. We are still working to determine what led up to the deaths, working closely with the Trinity County Sheriff’s Office and other local officials. Safety and training are incredibly important to us.

Our thoughts and prayers go out to the families and loved ones of the three people who lost their lives. This is a sad day for our entire team. Right now, we are focused on doing all we can to support the families of those employees and the rest of our team. Out of respect for them and the continuing investigation, we will release more information when it is available and as permitted by the families and law enforcement.”

Frédéric Dugré
H2O Innovation President and CEO