

# ServLine Protection Programs

Line repair or replacement can be costly, and leaks can be expensive, even though the leak may not be your fault.

ServLine's Protection Programs support your utility's Leak Adjustment Program.

ServLine Protection Programs also make available line repair/replacement coverage for you.

**\*Important Coverage Information for the Line Protection Programs:** To be eligible, you must own the residential structure, must not know of current problems with the home's water, sewer and/or plumbing pipes. Coverage provides, up to the applicable benefit limits, repair or replacement of the following systems, for which you have sole responsibility, damaged from normal wear and tear: Interior Plumbing and Drainage System Coverage is for your interior plumbing and drainage lines, up to \$6,000 annually which includes 2 service calls up to \$3,000 each (appliances, fixtures and frozen pipes not covered); Exterior Water Service Line Coverage is for your exterior water service line, up to \$10,000 per service call (branch lines not covered); and Exterior Sewer/Septic Line Coverage is for your sewer/septic line, up to \$10,000 per service call (septic/collection tanks not covered). Damage from accidents, negligence or otherwise caused by you, others or unusual circumstances is not covered. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. There is an initial 30-day waiting period before you can make a service call. Certain conditions apply. Refer to Terms and Conditions for complete coverage details, limitations and exclusions by calling 866-397-0425 or going to [www.ServLineProtection.com](http://www.ServLineProtection.com).

**\*Information for the Town of Monon Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water and sewer bills due to leaks occurring after 6/1/24 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call the Town of Monon's dedicated ServLine phone number at 866-397-0425 for more information and request a copy of the full terms and restrictions for any of the programs.

The financial obligations of the Town of Monon Leak Loss and Line Protection Programs are backed by an insurance policy procured as part of the ServLine program.

*Optional* Line Protection Programs are offered by HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, an authorized representative of North American Warranty, Inc. HomeServe is an *independent company separate from the Town of Mono* and your choice of whether to purchase the Line Protection Programs will not affect the price, availability or terms of service from the Town of Monon.

## Protection programs that provide peace of mind



————— **Contact us Today** —————  
Call 866-397-0425 or  
visit [www.ServLineProtection.com](http://www.ServLineProtection.com)

Town of Monon  
ServLine® Protection Programs



# The Town of Monon's ServLine® Protection Programs

Beginning June 1, 2024

## Leak Loss Protection Program\*

The Town of Monon offers protection against costly service bills caused by unexpected leaks. The Town of Monon offers up to \$500 coverage per occurrence.

### Combined Water & Sewer Leak

Residential.....\$3.00 per month

In the event of a costly water or sewer bill caused by high water usage due to a qualifying leak or line break, The Town of Monon's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Town of Monon residential customers are automatically enrolled in our optional combined Water/Sewer Leak Loss Protection Program and charges will appear on your utility bill. Call us at 866-397-0425 to decline protection and accept full responsibility for all excess water charges caused by a water leak.

## Line Protection Programs†

Line repair or replacement can be costly. Help guard your home's water and sewer lines with coverage from HomeServe that provides for repair of covered cracks or breaks on the service lines that run from the curb stop to the main shut-off valve (water line), and from your external wall to the sewer main (sewer line).

You are responsible for costs associated with water service line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. To get your infrastructure up and running again in the event of a water line crack or break, we encourage you to enroll. If you would like to expand your protection to include *optional* line repair and replacement coverage(s), call 866-397-0425.



### Exterior Water Service Line Coverage

Helps protect you from expensive bills for repairs to the line that runs from the curb stop to the shut-off valve.

Price: \$5.99 per month



### Exterior Sewer/Septic Line Coverage

Avoid paying for the costs of covered repairs to the line that runs from your external wall to the sewer main.

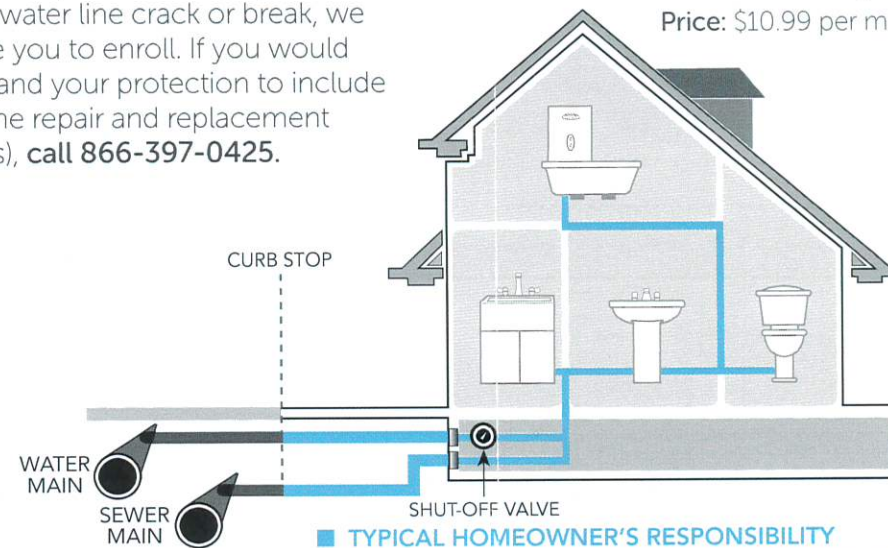
Price: \$9.99 per month



### Interior Plumbing and Drainage System Coverage

Be prepared with coverage for the complex network of pipes, valves, and drains inside your home.

Price: \$10.99 per month



Exterior Water Service Line Coverage: The water service line beyond the curb stop may be an additional responsibility of the homeowner, but is not included in this coverage.

Exterior Sewer/Septic Line Coverage: The sewer/septic line beyond the property boundary may be an additional responsibility of the homeowner, but is not included in this coverage. Coverage also includes your septic line, from the external wall of your home up to the point of connection to the septic tank on your property. Septic/collection tanks and leaching fields are not covered.

To enroll in the line protection programs, call HomeServe at 866-397-0425 or visit [www.ServLineProtection.com](http://www.ServLineProtection.com) today