

# VILLAGE OF FRANKLIN

VILLAGE HALL  
P.O. BOX 119  
FRANKLIN, ILLINOIS 62638  
TELEPHONE: 217-675-2322  
[village62638@gmail.com](mailto:village62638@gmail.com)

Dear Resident,

11 November 2022

In order to keep costs down the Village Board has decided to change our credit card billing system. Our provider remains the same but the service charge will now be charged to the card owner. The fee is 3.25% and only covers our costs. Checks and cash are still accepted if you don't want to pay the fee. The cost has been between \$400 and \$800 a month with each utility paying 4 times a year. We are also aware of the postal service causing damage to our billing cards. We have contacted our billing service and if you want your bill emailed to you it is now possible. If you want this service, you can call the Village office 217 675 2322 or email it to [village62638@gmail.com](mailto:village62638@gmail.com).

Thank you

The Village Board