

Trash Collection Information
City of Daingerfield

Allied Waste Services (Republic) provides garbage collection and disposal services for the City of Daingerfield. Please take a moment to read this brochure explaining your trash service.

RESIDENTIAL SERVICE

- Trash should be at the curb by 7:00 a.m. on the scheduled collection days and within 3 feet of the curb in plain view. To ensure proper service, be certain to place trash out of the way of traffic and away from shrubs, high weeds and trees.
- All trash should be bagged.
- Boxes should be broken down.
- Please ensure dangerous items are safely disposed of. Items such as broken glass, nails and needles should be secured in a metal container (like a coffee can) and sealed to prevent injury to the driver.

BULKY ITEM SPECIAL PICK UP

This service is provided to residents who have a large item they need to throw away but which will not fit in a bag for regular trash service. Items can include sofas, chairs, washers, dryers, stoves, etc. Keep in mind two workers must be able to handle the item and items must meet all landfill requirements for disposal. You may have one item per quarter picked up at your home at no charge. When a pickup is needed simply call 903-575-1568, you will be given a date and approximate time this service will be performed. Your item must be placed at curbside by the designated time for pickup.

COMMERCIAL & INDUSTRIAL SERVICES

Containers are offered on an individual service agreement basis to accommodate the needs of each business. Front load containers are available in sizes ranging from 2 cubic yards to 8 cubic yards, while roll off open top containers accommodate larger quantities of 15, 20, 30, and 40 cubic yards. Containers can be picked up from once a week to five times per week depending upon the customer's needs. Prices vary depending on the size and frequency of service.

For more information call 1-800-MR TRASH (678-7274) and a customer service representative will assist you.

LOCKS

Locks are available for front load containers. There is a one-time installation set up charge of \$10.00 and a \$5.00 monthly fee. The lock is included.

OVER-FILLED CONTAINERS

Over-filled containers are a safety hazard; thus, for the safety of the driver and bystanders and to protect surrounding property from damage from falling debris as the container is dumped, the lid must

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be able to close properly. Containers are considered full when trash reaches the top of the container. Over-filled containers will not be emptied and will have to be rescheduled for pick up after the extra trash has been removed. If you have more trash than will fit into your container, please call our customer service representatives at 1-800-MR Trash (678-7274) and schedule an extra pick up.

HELPFUL HINT

Break down your boxes- they take up less room and allow you to get more trash in the container. Also, unbroken boxes slow down the driver because he has to make sure the box compacts properly and does not hang up in the compactor blade.

PROHIBITED ITEMS

Due to U.S. Environmental Protection Agency and Texas Natural Resources Conservation Commission (TNRCC) regulation, the landfill is unable to accept the following items:

- NO whole tires-unless they are split, quartered or shredded.
- NO batteries
- NO liquids
- NO liquid paint-remove containers lid so the paint will dry out or pour onto some absorbent material (such as towels or a piece of carpet). It is ready to be disposed of when there is no longer any liquid.
- NO items requiring freon (e.g., refrigerators, air conditioners) unless you have a certificate stating the freon was properly removed by a licensed person and the item is freon free.
- NO motor oil or filters
- NO hazardous waste

Please contact the TNRCC at 903-595-5466 for information on the proper method to dispose of items unacceptable at the landfill.

HOLIDAYS

We observe Christmas, New Year's Day, Memorial Day, July Fourth, Labor Day and Thanksgiving as holidays. Our operations employees (drivers)opt to honor only Thanksgiving, Christmas and New Year's Day. If your trash day falls on one of the three holidays we do not work, your trash will be collected the day following that holiday. Advertisement will be placed in The Bee informing you of the scheduled days.

DISPOSAL SITE

All waste collected in the City of Daingerfield will be taken to the Pleasant Oaks Landfill in Mt. Pleasant, Texas.

CUSTOMER SERVICE

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Please direct all your calls concerning your trash collection to Olympic Waste Services at 1-800-MR TRASH (678-7274). Calls are answered by one of our customer service representatives, who are friendly, trained professionals and will gladly see that you are taken care of.

Each call we receive is logged into a computer system and generates a service recording. This recording is then directed to the applicable department, where the manager reviews all recordings and enters the response and results. This is a permanent record and may be used to track service changes, tec. The City of Daingerfield receives a monthly report listing each call and response.

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