

Village Of Buckeye Lake

5192 Walnut Road. PO BOX 27
Buckeye Lake, Oh 43008

New Garbage Collection Service

The Village of Buckeye Lake has entered a 5-year contractual agreement with Shackleford Disposal to collect residential garbage, recycling and yard waste. Shackleford Disposal replaces Local Waste Services beginning January 1, 2022. **Please continue to use your Local Waste Services bin through Monday, December 27, 2021. After garbage is picked up on the 27th of December, please leave your Local Waste Services bin out for them to collect once garbage is removed.**

Frequently Asked Questions:

Why did you change service providers?

- Local Waste Services contract was expiring at the end of December. In an effort to get the best price and service for our residents, the Village of Buckeye Lake went out for bids. Shackleford Disposal offered the lowest and best bid.

How to sign up for service?

- **In order to set-up service with Shackleford please contact them at 740-366-0001.** Please Provide Shackleford with Information Needed for Service: Name, Address (billing address if different), Phone Number, Email (if available)

When will you receive your garbage totes?

- Shackleford Disposal will be starting to drop off their totes to each residential account a week or two before your first pick-up date. When you set up service, check for tote placement.

Pick-up Dates?

- Pickup days for the Village will be split into two days. Thursday- will be all residential accounts North of State Park entrance. Fridays- will be for residential accounts South of State Park entrance. **Please verify pick-up day when you set-up your account with Shackleford.**

General Information:

- **Service with Shackleford is set to begin January 6, 2022**
- **Bill is due by the 16th of every new quarterly cycle**
- **\$10.00 late fee will apply when payment is late after 30 days; Credit card add \$2.00 processing fee**
- **Billing is completed and mailed out 6 days before the 1st of each new quarter**

Rates:

\$14.35 a month with or without Shackleford tote.

\$7.00 for additional tote if needed.

\$1.00 discount for Senior's 60 and over

Shackleford Information for Residents:

Office is Located at: 2097 Mount Vernon Rd.
Newark, Oh 43055

Mailing address: PO BOX 4696
Newark, Oh 43055

Office Phone #: 740- 366-0001

Fax # 740-349-5233

Website: Shackleforddisposal.com

Contact Email: Rachel.S@shackleforddisposal.com

Please Visit www.buckeyelakevillage.com for further Trash and recycling service information!

Shackleford Disposal is providing the Village of Buckeye Lake residents a recycling bin. We are placing this large bin at Ryan-Braden Park, where it can be monitored properly and picked up often.

We ask the residents to only place materials allowed in the bin. We appreciate your cooperation as we are working diligently to provide information to all residents to give a smooth transition to our new garbage provider.

Payment Information:

- They accept cash, money order, check, credit card
- Auto-pays (completed on the 16th)
- Pay online
- Pay over the phone
- At their office
- Mail in payment- 2097 Mount Vernon Rd. Newark, Oh 43055 OR PO BOX 4696 Newark, Oh 43055

Holiday Procedures:

They will run a day behind for pick up

Holidays Shackleford will be Closed:

- Labor Day
- Memorial Day
- Independence Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

Shackleford's Policy for Service:

- Please have trash out the night before
- Place trash 5ft from the road
- If using their tote, you may use your own up to (3)
- Bulk Items: Please give them a call before your pickup
- 1 large item a week
- Oversized couch- \$15.00
- Regular couch- \$10.00
- Chair-\$5.00
- Mattress/box spring -\$5.00 each (must be wrapped)