

## **Amid COVID-19 JCSUD Provides Essential Water Service**

Water systems play a vital role to uphold good public health all across Texas and the rest of the America. Johnson County Special Utility District is committed to providing continuous water utility services to its customers even amid this time of uncertainty brought on by the spread of the Coronavirus. In the District's daily responsibilities to serve locally, never has there been a more critical time to assure that JCSUD and its employees stand ready to the task.

In this time while a record number of businesses are closed, operating and maintaining water systems is an essential function to the public. Likewise, customer service and certain administrative elements are critical in supporting the District's overall operation.

The front door to the District continues to remain open during general operating hours. Today's focus includes encouraging customers and affiliates to transact business remotely when possible and reserve onsite visits for more urgent needs. Accordingly, customers should remit bill payments from the several choices available, with special awareness for utilizing the drive-thru option.

The new facility's lobby floor plan is designed with superior safety features. Windows at the counter enable employees and the public to interact all while mitigating the ill-effect associated with the spreading of COVID-19. Employees are informed about CDC procedures to protect "yourself and others" and are doing their part to practice social distancing, minimize gathering, etc. during this crisis interval.