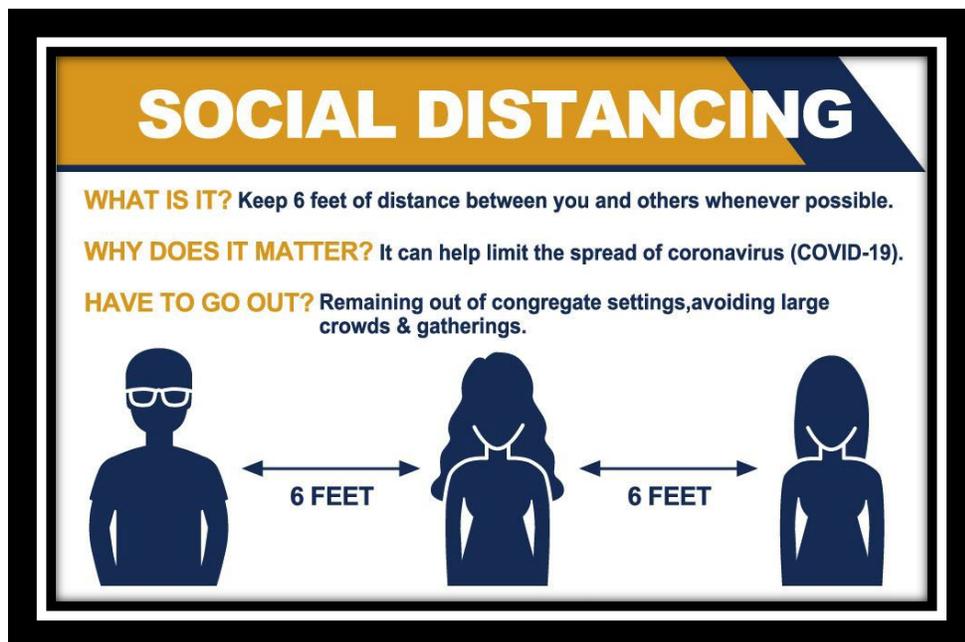


Coronavirus (COVID-19) Information Update



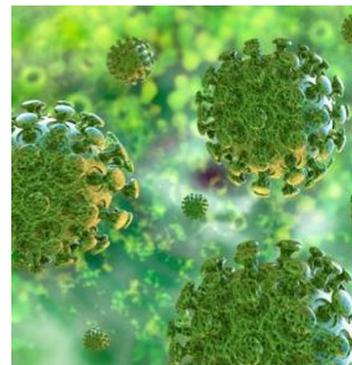
211 Texas activated

The State of Texas has activated the statewide 211 network to provide COVID-19 information 24/7 to residents. 211 specialists from across the state are available to answer the most frequently asked, non-medical questions on the coronavirus based on material provided by the CDC and the DSHS. Any questions the 211 specialists cannot answer will be referred to the information lines of the state health department and local public health officials.

COVID-19 information from Tarrant County Public Health

Tarrant County Public Health is providing up-to-date information to residents on COVID-19 (coronavirus).

Tarrant County Public Health's Emergency Preparedness staff is working closely with The Center for Disease Control (CDC) and the Texas Department of State Health Services to get the latest updates on this evolving situation. They are also updating local response plans as needed and have sent health alerts to the Tarrant County medical community and other partners.



Who is at risk?

While most people diagnosed with COVID-19 will present mild symptoms and eventually recover, there are members of the population that are more at risk. The CDC says best evidence available indicates the risk of severe illness begins to increase with people age 50 and increases with age. The highest risk group are persons age 80 and over and those with underlying medical conditions.

How to protect yourself and others

Although there is currently no vaccine to prevent COVID-19, the best way to prevent infection is to take the following precautions at home, at work or out in the community:

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing or sneezing. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60 percent alcohol.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- High risk individuals are advised to avoid large or mass gatherings where people are within arm's length of each other.

What is the Johnson County Special Utility District doing in response to the current situation?

- Practicing social distancing
- Placing hand sanitizer at all public counters
- Providing staff with gloves, masks, hand sanitizer and disinfectant to use on all surfaces and routinely cleaning public areas as well as workstations
- Meeting regularly with staff to evaluate District operations and programs and events to determine any specific course of action
- Modifying training programs and gatherings for staff to protect and prevent the possible spread of the virus to employees that could ultimately impact patrons
- Utilizing teleconferencing for public meetings to maintain minimal gatherings
- Implementing flexible work hours (e.g., staggered shifts)
- Making gloves, soaps and sanitizers readily available for field operators
- Encouraging employees to stay at home if they feel unwell
- Encouraging customers to utilize online services

For information and updates, please visit the District's website, www.jcsud.com.