



Johnson County Special Utility District *2019-2021 Capital Improvement Program Bundled Project*

Dear Property Owner/Customer,

Johnson County Special Utility District (JCSUD) plans to begin construction on approximately 28 miles of infrastructure within our system starting in June 2020. These projects will improve the supply of water in some areas of the system, while also providing fire hydrants that will benefit the local area. The installation of these lines will also improve the District's service capacity.

The Capital Improvement Program Bundled Project is expected to take approximately 18 months, weather permitting, to complete. The bundled project consists of 21 projects throughout the system. You will see the installation of these lines along: CR 913, FM 1902, CR 1023, FM 2331, CR 1226, CR 402, I-35W, FM 917, CR 312, FM 4, FM 2415, Gregory Drive and Bentley Drive.

JCSUD will be using our website as well as our social media platform to inform customers and property owners of construction and updates throughout the construction of these projects.

JCSUD has selected Pepper Lawson Waterworks (PLW) as the contractor who will manage the above projects. The contractor will mobilize and oversee construction to complete the work as soon as practical and strive to avoid any inconvenience to the property owner. The contractor, where possible, will utilize the county road ditch area for mobilizing equipment and the temporary placement of excavated material.

The District will also have a designated employee to inspect the projects to ensure that the work area is returned to a good condition when completed.

As with any construction project, we anticipate minor inconveniences. Johnson County Special Utility District appreciates your understanding and patience as we move forward with the Capital Improvement Program Bundled Project.

Sincerely,

Dana Collier
System Development Manager

Who do I contact if I have questions or Concerns?

Primary Contact

Kim Wilson, System Development Clerk

817.760.5204

Kwilson@jcsud.com

Alternate Contact

Johnson County Special Utility District

Main Number:

817.760.5200

Frequently Asked Questions

Q What is the website address for Johnson County Special Utility District?

A <https://www.jcsud.com>

Q What social media platform(s) does JCSUD have, and will you be utilizing social media?

A JCSUD will be utilizing our Facebook page for updates.

Q How long is the construction project going to take?

A Weather will play a role in the progress of the projects. However, the construction for the entire bundle project is expected to take approximately 18 months. Some of the smaller projects will take less time.

Q Will the construction of the project block my driveway?

A As the water line crosses driveways, you will be inconvenienced for a day or two. However, the contractors will be required to have the driveways open at the end of each day so that you will be able to enter and exit each day.

Q The contractor has already installed the waterline across my property and seems to be finished. However, I do not feel that they cleaned up my property. What do I need to do?

A While it may seem that the contractor has completed the project, it is typical for the contractor to complete the installation of the waterline, then return to clean up the entire project. JCSUD will be updating the projects via our website and Facebook page. You can verify completion by visiting the online pages or by calling into our office. Each property owner will be asked to complete a form of satisfaction at the end of construction. This is a good time to also let us know if there are any issues with the clean up across your property.

Q The contractors were working on my property today and I no longer have water. What should I do?

A Please call our main office (817) 760-5200 if this is during business hours (M-F 8a-5p). If this is after 5pm, on a weekend or holiday, please call the after-hours number (817) 760-5255 (5p-8a).

Q The project has been completed for 30 days, and the area where the construction took place has settled. Can anything be done?

A Absolutely! The contractors are required to warranty the settlement of dirt for 90 days after the completion of the project.

Q Who should I call with construction questions?

A Questions should be directed to the District's System Development Clerk at (817) 760-5204 or by email at kwilson@jcsud.com.

Q How can I reach someone outside of regular office hours should a situation arise that requires immediate attention?

A Please call the after-hours emergency number (817) 760-5255 (5p-8a).

