



PO Box 1421
1809 Main Street
Victoria, Virginia 23974

Residential Garbage Collection

The Town of Victoria will provide an initial 64- or 95-gallon cart to each residential unit serviced at no cost. If you routinely find that you have more household garbage than will fit in your cart, you will need an additional cart from the town available at the town office with a \$100.00 refundable deposit.

Capacity – A 95-gallon cart holds approximately 8 average-filled 13-gallon trash bags.

Only carts provided by the town may be used for garbage collection. The carts provided by the town are standardized, heavy-duty containers designed to withstand the pressure placed on them by the collection equipment when the cart is being emptied.

All carts provided by the town, remain the property of the Town of Victoria.

Residential units are limited to two (2) carts for waste disposal needs.

Do not paint or mark on town owned containers. A serial number stamped on each cart identifies the container and corresponds to the property's street address. No other designation or marking is necessary.

Carts are designed for typical household garbage. Trash must be bagged and tied prior to placing in the cart. This aids in keeping the inside of the carts clean and also reduces litter during emptying. **DO NOT PUT** – lumber, shingles, rocks, dirt, batteries, old tires, or hazardous wastes such as paint, motor oil, poisons, or flammable liquids. Placement of prohibited items in the cart is subject to a \$250.00 fine.

All garbage must be placed **inside** the cart. Loose bags, boxes, or other items left outside of the cart will not be collected.

Cart Placement

- Place the cart towards the street with wheels and handle towards your house by 7:00 AM on collection day.
- Allow three (3) feet between carts.
- Allow 5 (5) feet between a cart and another object such as a mailbox or a parked car.
- Position the cart on as level surface as possible, away from overhanging tree branches.
- After collection, move your cart(s) back behind the front line of your residence.

Lost or stolen carts – Lost or stolen carts must be reported to the Victoria Police Department. The police report may be presented to the clerk at the town office and the cart will be replaced *once* at no cost. Any subsequent losses will be the responsibility of the resident.

Damaged Carts – If your cart is damaged through normal use, the town will replace it at no cost to you. If the cart is damaged due to abuse and neglect, the cost associated with the repair or replacement will be assessed to the customer's account.

If you move, please do not take the cart(s) with you. Leave the cart(s) at the residence you are vacating. The carts are assigned to each street address. If you are moving, but staying within the Town of Victoria any additional cart(s), that you have paid a deposit on, may be taken with you to your new address. The town office must be notified of this change of address.

Carts Not Returned – The initial cart for garbage for each residence is provided at no cost to the citizens. If this cart is not left at the assigned address when moving, the resident will be charged \$100.00 for the replacement of the cart. Carts, on which a \$100.00 deposit has been paid, not returned will forfeit the deposit.