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Introducing Texas Utility Help

Dear City of Rio Hondo Water Utility Customer

I would like to introduce you to the Texas Utility Help program. It is designed to offer assistance to residents who are having difficulties in paying their Water and Sewer bills. Payments would come directly to the City of Rio Hondo on behalf of those residents after they apply.

Me gustaría presentarles el programa de ayuda de servicios públicos de Texas. Está diseñado para ofrecer asistencia a los residentes que están teniendo dificultades para pagar sus facturas de Agua y Alcantarillado. Los pagos llegarían directamente a la Ciudad de Rio Hondo en nombre de esos residentes después de que presenten la solicitud. **Si necesita asistencia informática para presentar la solicitud, venga al Ayuntamiento en 121 N. Arroyo Blvd.**

Texas homeowners and renters need to meet the following criteria to qualify for the program: Household income must be at or below 150% of Federal Poverty Income Guidelines (FPIG).

At least one occupant in the household must be a U.S. citizen or qualified alien.

For water and wastewater assistance, those who have been disconnected or are at risk of having their service disconnected are prioritized.

If you have any questions or need computer assistance, please contact Maleni Sanchez at 956-748-2102.