Notice to Customers of the Wilderness WTP Waterworks

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

DO NOT USE TAP WATER

Failure to follow this advisory could result in illness.

The water supplied by the Wilderness WTP Water System has potentially been contaminated by an unknown substance. An investigation into the source of this potential contamination is ongoing. The area served by this plant includes Lake of the Woods, Wilderness Shores, Somerset, Edgewood, Germanna Heights, Twin Lakes, Rt. 3, etc. Out of an abundance of caution, Rapidan Service Authority (RSA), in conjunction with the Virginia Department of Health, is advising residents not to use tap water until further notice. RSA will be conducting testing to ensure that concentrations of any contaminants are at safe levels before lifting the "Do Not Use" order.

DO NOT USE YOUR TAP WATER -- USE ONLY BOTTLED WATER

Avoid all contact with the tap water. Only bottled water should be used for all drinking, beverage and food preparation (including baby formula and juice), making ice, brushing teeth, washing dishes or clothes, washing hands, and bathing until further notice. **Toilet flushing is allowed.**

DO NOT TRY TO TREAT THE WATER YOURSELF

Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting the water stand will not make the water safe.

POTABLE WATER IS AVAILABLE AT THE FOLLOWING LOCATIONS:

RSA will make bottled water available as soon as possible. An ALERT will be sent out and the RSA website updated to show where it can be picked up. Additionally, nearby grocery stores or convenience stores may have water available. Please register for alerts on RSA's website (www.rapidan.org/subscribe).

We will inform you as soon as we determine that your tap water is safe to use. To address this problem, we are working with the Virginia Department of Health.

For more information, please contact Rapidan Service Authority at (540) 972-2133. Updates will be posted on the RSA website (www.rapidan.org).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail *

Date of Notice: August 21, 2024.