



# News Release

IMMEDIATE RELEASE

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## **Rapidan Service Authority Has Lifted the Do Not Drink Water Advisory** *Normal Use May Resume Immediately*

Rapidan Service Authority (RSA), in conjunction with the Virginia Department of Health (VDH), has now lifted the Do Not Drink advisory. Full and complete use of the water is allowed.

We initially issued a Do Not Use advisory this past Wednesday out of an abundance of caution after receiving several odor related complaints from customers. That was the right thing to do, and we moved to that as quickly as we could.

From there, various agencies became involved and multiple rounds of testing were performed. In every case, the test results came back showing that the water met federal and state standards for drinking water. This led to the most recent Do Not Drink advisory. Our employees, after receiving those test results, began flushing throughout the distribution system to remove the odor of unknown origin. Additionally, the VDH Office of Drinking Water (ODW) Culpeper Field office has conducted inspections of the treatment plant and distribution system.

There has been a myriad of rumors as to the cause of the odor but the source of the odor has never been determined.

Today, RSA is continuing to hear from you, our customers. We are hearing from some that they no longer have any odor, from others that the odor has greatly lessened, and from some that the odor still exists. If that is the case for you, we want you to continue letting us know and we will be performing selective system flushing to keep trying to eradicate whatever the odor is. If you do not smell anything in your home, there is no need for you to flush. If you do, please continue to follow the [flushing directions](#) on the RSA website. Credit will be provided on your bill if you have had to flush at your home.

We do thank so many of you for your patience through this ordeal.