



**Cleco shares information with customers on how to apply for assistance to pay bills**

*Louisiana Housing Corp. releases \$13.9 million in LIHEAP funds from CARES Act*

**PINEVILLE, La. – June 3, 2020** – Cleco customers who meet the eligibility requirements for the Low-Income Home Energy Assistance Program (LIHEAP) can apply for assistance now by contacting their local community action agency. A list of Louisiana’s agencies is available on the Louisiana Housing Corp. (LHC) website at <https://www.lhc.la.gov/> (click on COVID-19 Energy Assistance).

“On Monday, the LHC announced that \$13.9 million is available to help families, seniors and people with disabilities pay their energy bills during the COVID-19 pandemic,” said Andre Guillory, director of metering, billing and revenue collection. “We’ve been coordinating with LHC for several weeks to ensure our customers who need help are aware of LIHEAP and know when and how to apply for assistance.”

The \$13.9 million is supplemental funding from the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

LIHEAP, a federally funded program, helps low-income households with their home energy bills by providing payment and/or energy crisis assistance. Each state receives funds from the U.S. Department of Health and Human Services, so programs vary by state. LHC administers the funds in Louisiana through designated community action agencies across the state.

According to LHC, eligible applicants will be granted a \$600 benefit in addition to any other LIHEAP funds for which they qualify.

To qualify for LIHEAP funds, customers must provide the following:

- Copy of your heating and cooling bills for one month (not older than six months)
- Last four consecutive copies of check stubs for employed household members
- Proof of unearned income (Social Security, unemployment insurance, pension funds, disability, etc.)
- Proof of present address (rent receipt, lease or deed, etc.)
- Driver’s license or picture ID of the head of household and Social Security card
- Proof of total members living in your household and their Social Security cards

Additional eligibility requirements may apply and assistance is not guaranteed. Assistance is available until funds are depleted.

*Cleco Corporate Holdings LLC is a regional energy holding company that conducts its business operations through its subsidiaries, Cleco Power LLC and Cleco Cajun LLC. Cleco Power is a regulated electric public utility company that owns 10 generating assets with a total nameplate capacity of 3,360 MWs and serves approximately 288,000 customers in Louisiana through its retail business and supplies wholesale power in Louisiana and Mississippi. Cleco Cajun is an unregulated utility company that owns eight generating assets with a total nameplate capacity of 3,555 MWs, with contracts serving nine Louisiana cooperatives, three wholesale municipal customers and one electric utility. For more information about Cleco, visit us at [www.cleco.com](http://www.cleco.com).*

**Media Contact**

Jennifer Cahill

318-484-7411

###